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# CERTIFICATE OF COMPLETION

Certificate No.: As-26-634

This is to certify that

Date of issue: 31/03/2026

**Жукова Олена Григорівна**  
has successfully completed

The International Online Professional Qualification Enhancement Program  
«**VIRTUAL EXCHANGE: FORMS AND TECHNOLOGIES**»,  
implemented within the framework of the  
project «**SEAL-NR: Skills Enrichment for Adaptive Leadership in the New Reality**»  
(ERASMUS-EDU-2024-VIRT-EXCH, 101193445)

The International Training Program held from 10/02/2026 to 31/03/2026 was delivered by the Kyiv National University of Technologies and Design.

The program provided essential knowledge in entrepreneurship, innovation, digital transformation, and virtual exchange.

**The participant has accomplished a total of 180 academic hours (6 ECTS) and has actively engaged in the following thematic topics:**

- |  |   |
|--|---|
| 1. Personal and institutional branding in higher education: the faculty as an ambassador of university values in the modern educational environment. | 4. Virtual exchange in higher education                         |
| 2. Resilient facilitator-leader: self-care, stress management, reflective practices, and ethical leadership.   | 5. Virtual course design methodology.                           |
| 3. Digital pedagogy and smart educational tools.   | 6. Academic integrity and ethics.                               |
|  | 7. Developing soft skills in virtual exchanges.                 |
|  | 8. Intercultural communication and virtual exchange management. |

**Coordinator of the Project**



Snezana BILIC, Dr. Sc. Professor  
International Balkan University

**Training coordinator**



Alla KASYCH, Dr. Sc. Professor  
Kyiv National University of Technologies and Design

